ACCEPTED STUDENTS  
FREQUENTLY ASKED QUESTIONS

Q. Who is the best contact for support and questions about this program?  
A. Quiana Jackson at 618-453-7172 or quiana.jackson@siu.edu.

Q. Now that I am accepted, how do I start? Where do I register for classes?  

Q. Where do I get a Graduate Catalog?  
A. This information available at http://gradschool.siu.edu/about-us/grad-catalog/

Q. Where do I get a Schedule of Classes?  
A. This information is available at http://registrar.siu.edu/schedclass/

Q. What do I need to register for classes?  
A. You will need two things to login to Salukinet:  
   a. Dawg Tag https://sisweb.eis.siu.edu/sis/dawgtag/  
   b. Network ID http://netid.siu.edu/  
For additional information about self-registration, visit: http://registrar.siu.edu/webreg/  
For technical assistance setting up your DawgTag or Network ID, call the SalukiTech Help Desk at: 618-453-5155

Q. What if I get a registration error message?  
A. If you believe that you should be permitted to register for that particular class, contact your program representatives. In some cases your advisor will be permitted to supply an override that will allow you to successfully register for that class.  
   a. Bursar Hold  
      Call 618-453-2221 to reach the Bursar's Office  
      Monday-Friday, 8:00am-4:30pm CST  
   b. Other Registration Holds  
      Toll Free: 1-866-718-HELP  
      618-453-2993  
      Monday-Friday 8:00am-4:30pm CST

Q. Where can I find what textbooks I need?  
A. Syllabi include textbook information and are provided online at http://sah.siu.edu/graduate/mha/master-syllabi.php. Students are recommended to get textbooks early - textbooks will be needed from the very beginning of the class to be successful.

Q. How do I drop courses or withdraw from all my courses?  
A. Go to http://registrar.siu.edu/students/withdraw and read what you need to do in order to completely and properly withdraw from the University.

Q. Where do I find someone to sign for Loan Deferment?  
A. Visit the Registrar’s Office website at http://registrar.siu.edu/index.html